

Outline implementation plan

The process will include:

- Software changes and testing, tailoring an online pre-assessment model which will advise people after a few questions if they are unlikely to be able to register and what their options are.
- Requiring applicants to re-register so that we can assess them against the new criteria. This will require additional support in the CSC.
- Carrying out staff and partner agency training to ensure that applicants are correctly assessed and supported
- Significant public communications work to explain the policy but also to bolster the supply of information on alternative housing options
- Development and approval of our Private Sector Discharge Policy to enable us to meet our homelessness duty to people who can no longer register for social housing (and potentially other homeless cases where suitable private sector property is available).
- Development of supporting procedures in order to implement the Policies and monitoring systems for regular reporting and action as required
- Re-registered applications are likely to be held in a pending system until implementation date